

# Hoyt the Plumber – Master Plumber

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Elizabeth, CO | Phone: 970-460-4134 | 911@hoyttheplumber.com

## SUMMARY:

Experienced Install Supervisor and Service Technician with over 20 years of experience with maintenance, repair, troubleshooting and installation. Proven ability to lead and direct crews while ensuring safety and OSHA regulations. Able to establish rapport and credibility with diverse groups ranging from off-site project consultants to wireless network operation personnel (NOC), dispatch, and customers. Excellent diagnostic skills, consistently solves problems and improves efficiency for better business strategies and production.

## EDUCATION:

**Master Plumbing license – 2020 IPC**

**Backflow Prevention Tester - 2020**

**In-house Climbing Instructor** for [Comtrain USA](#) - 2015

HVAC program at Westwood College in Denver - 2005

Refrigeration EPA Universal Certification – 2005

Authorized Climber / Rescuer - 2012

OSHA 10 safety education – (BSPS) 2013

**110 hour** safety education – 2013

Physical Equipment Tower Audit (AT&T) - 2014

Close out procedures (AT&T) – 2014

## PROFESIONAL EXPERIENCE:

**MIGHTY PLUMBING AND HEATING – *Plumbing Service Manager – Denver, CO 2023-2024***

- Schedule techs according to the strengths and weaknesses of the technician
- Technical skills trainer
- Sales Trainer
- Resolved client complaints – post technician blunder
- Supervised all underground excavations
- Filled in for technicians that called in sick or inept
- Top sales performing leader for underground excavations and repairs
- Supervised up to 12 plumbers at one time with daily, weekly and monthly budgetary requirements

**EVEREST MECHANICAL – *Plumbing Service Manager– Longmont, CO 2019-2023***

- Schedule Techs for work by the day and/or from a service pool.
- Grading the efficiency of work orders and time on job.
- Responsible for quality control and call back investigations.
- Generating new business with property managers, contractors and inspectors.
- Sales of plumbing and HVAC remodels, renovations, new installs and repipes.
- Service Coach to field techs relevant to the science of a service call, i.e., trainer.

**DR. DRAIN – *Plumbing Service Tech – Longmont, CO 2017-2019***

- Maintain outstanding client relations. Manage calls and track customer needs. Dispatch self to customer sites through database.
- Responsible for repairs and installations of water lines, sewer, septic, lift stations, water heaters, disposers, water closets, shower bases, valves, and hose bibs.
- Create service tasks, build invoices, order supplies, develop material lists and deliver material to site.
- Generate sales, create customer profiles, assign work orders, locate previous invoices to verify work

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history and customer sales.

- Piping of boilers and installation of zone valves.

## **LIGHTNING ELIMINATORS & CONSULTANTS** – *Field Installation Supervisor – Boulder, CO 2014-2016*

- Traveled to domestic and international job sites to oversee construction by installation crews. Served as a liaison between LEC and consumer.
- Assisted with installation of multi-million-dollar lighting protection systems within allotted time.
- Tracked purchases, expense reports, time sheets, and supervised on-site work.
- Performed maintenance and repairs to lightning protection systems. Recertified systems annually.
- Verified blueprints, ensured proper material order and delivery. Contracted sufficient labor crews available on site.
- Trained new crews on site and assisted as needed.
- Responsible for arranging all travel accommodations and arrangements.
- Operation, maintenance and repair of DAS (Automatic Welding System). Manufactured DAS Wire.
- Supervise installation of DAS systems, spline ball ionizers, welding, soldering/brazing and exothermic welding.
- Consulted with engineering staff for field improvisations.

## **KGP TELECOMMUNICATIONS INC.** – *Foreman – Faribault, MN 2012-2014*

- Managed and oversaw the safety and production of 1<sup>st</sup> carrier and 2<sup>nd</sup> carrier install and upgrades to LTE/AWS.
- Followed and maintained all safety guidelines and procedures while climbing towers and raising/lowering material while operating capstan wench.
- Audited Sprint cell phone towers by photographing installation and repairs. Built inspection reports.
- Communicated with the Network Operation Center at each tower site. Verify with specific carrier (AT&T, Sprint, T-Mobile) to ensure which sector being worked on so radiation is turned off. Collaborated with NOC to locate and troubleshoot weak signals.
- Supervised the decommissioning of cell phone tower platforms and antennas from as high as 550 feet.
- Ran, spliced and test, fiber optic cables with JDSU, and EXFO tools and power trunks, installed antennas, and mounted amplifiers to tower (TMA's).
- Troubleshoot 1 5/8" coax and light fiber optic cable runs up to 600 feet long. Test fiber for clarity and coax for continuity and connectivity using JDSU/Anritsu and PIM testing gear.

## **CACTUS DRILLING** – *Floorhand, Motorhand, Derrickhand – Oklahoma City, OK 2012-2013*

- Performed various duties on oil rig, including, pulling pipe and making connections, greasing the crown, stocking pipe, maintaining pit volume, monitor coolant tanks, braking drums, mud pumps, and grounding rods.
- Maintain mud weight and viscosity, failed equipment and flow hazards, repair faulty derrick wiring.
- Recognize and correct potential safety hazards. Follow all OSHA required safety ordinances.
- Cleaned grease off the rig, maintained clear walkways free of trash and debris.
- Performed preventative maintenance on forklifts and backhoes. Changed hydraulic hoses as necessary. Checked fluids daily and kept reports.

## **AMA TECHTEL** – *Assistant Wireless Manager – Rising Star, TX 2009-2012*

- Installed wireless point-to-point antennas and voice over IP (VoIP/internet protocol) systems for new customers and supplied support for existing clients.

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- Upgraded firmware in radio/receiver and assign tower for radio to communicate with. Built radio profiles. Troubleshoot equipment problems (remote access).
- Communicated and routed on-site completion of each job with dis-batch. Settled complaints with customers. Exercised exquisite customer service.
- Division rated highest levels of satisfaction, growth and expansion in the state with lowest quantity of complaints.
- Executed and organized promotional expo booths, and new client kick off parties.

## **TERRACOM SYSTEMS** – *Install Technician – Broomfield, CO 2008-2009*

- Install new telephone and interne lines. Retro fit houses for home theatre systems and security systems. Terminated cables consisting of cat5, RGB, Mini RGB and Coax.

## **MR ROOTER PLUMBING** – *Plumbing Service Technician – Greeley, CO 2005-2009*

- Responsible for proper repairs and installation of all residential plumbing needs.

### **FIELD EXPERIENCE:**

- ✓ 23,000 plumbing hours,
- ✓ 8,000 HVAC hours,
- ✓ 8,000 hi/low volt electrical hours,
- ✓ 6,000 grounding hours, 6000 Network Management hours (VoIP, Wireless point to point),
- ✓ 8,200 Cell tower hours (LTE, AWS, UMTS, GSM) (AT&T, Sprint, Nextel, T-Mobile),
- ✓ 1,000 COP hours (AT&T), 1000 SOP hours (Sprint), Azimuth collection, PIM Gear,
- ✓ Anritsu – [Coaxial Monitoring](#), JDSU- [Fiber Optics Monitoring](#)